



MINISTRY OF
SOCIAL DEVELOPMENT
Te Manatū Whakahiato Ora

Work and Income Family Violence Intervention Programme

The Family Violence Intervention Programme enhances Work and Income's response to clients who are experiencing family violence.

The programme has been implemented in all regions as at 30 June 2006.



Benefits of the Family Violence Intervention Programme

The programme recognises that New Zealand has a very high rate of family violence and that many victims are clients of Work and Income. Service Centres are an excellent point of contact to identify and support people in this situation.

By providing a skilled client response, closely linked into existing local family violence service providers, Work and Income can make a significant contribution to reducing family violence and promoting the safety and wellbeing of clients and their families.

Work and Income has developed strong working relationships with other government agencies and community-based family violence service providers to support clients affected by family violence.



Work and Income
Te Hiranga Tangata

A service of the Ministry of Social Development



family & community services
ratonga ā-whānau, ā-hapori
A service of the Ministry of Social Development

How the Programme Works

Work and Income case managers have been trained to identify and respond appropriately to clients who are living in or leaving violent family situations.

Family Violence Response Co-ordinators have been appointed in each region to provide support to case managers and liaise with local support services.

The programme ensures that Work and Income staff:

- have a greater awareness of the effects of family violence and the barriers victims face to participating fully in the community
- provide a safe and sensitive environment for clients experiencing family violence
- develop close links with local family violence service agencies
- will be able to refer clients to appropriate support services.

The programme is available to any Work and Income clients affected by family violence. Clients wanting help to stop using violence will also be referred to support services.



How to access further information

Wallet-sized brochures developed by community agencies such as Women's Refuge and Jigsaw (formerly Child Abuse Prevention Services) are available, as well as resources developed collaboratively with family violence community agencies. The resources cover steps to take to keep you and your children safe, safety planning, and information on crisis and support contacts for women, men and children throughout the country.

These resources are available for use by NGO agencies and may be ordered from the MSD Family & Community Services website:

<http://www.familyservices.govt.nz/our-work/preventing-violence/intervention-programme.html>